MCKESSON

000160

URGENT MEDICAL DEVICE RECALL

RECEIVED
OCT 22 2026

October 9, 2026

Dear Valued McKesson Customer:

Convatec has notified McKesson Medical-Surgical Inc. (MMS) of an Urgent Medical Device Recall regarding specific lot(s) of their ESENTA Stomahesive Paste. This notice has been issued due to a quality related issue involving the potential presence of foreign matter within the product. Affected product first shipped December 17, 2025.

McKesson Medical-Surgical Inc. has taken appropriate action per this notice.

For questions regarding this notification, please contact Convatec at **(800) 422-8811**.

A review of our records indicates that your company may have purchased items included in this notification. Carefully review the information in this letter and follow the instructions provided below.

Refer to the table below for a list of affected item(s) and lot number(s) distributed by McKesson Medical-Surgical

116253	183910	PASTE, SKIN BARRIER STOMAHESIVE TU 2OZ	5J04201 5K00858 5L00433 5L02930 6A03082 6B00827 6E01386 6E03598	09/01/2030 10/01/2030 11/01/2030 11/01/2030 01/01/2031 02/01/2031 05/01/2031 05/01/2031

McKesson Customer Instructions:

1.) Immediately discontinue use of any product matching the affected item(s) and lot number(s) listed above. If you have no product matching the affected item(s) and lot number(s), no further action is needed.

2.) A copy of the Urgent Medical Device Recall from Convatec has been included for reference.

3.) If you have product affected by this notice, fill out the McKesson Reply Form and return it to our Corporate Customer Service Center via email at MMSRecalls@McKesson.com or fax at **(866) 871-0270**. To ensure timely credit to your account and support the completion of this notice, please respond within 30 days. **Please note**: Credit will only be issued for the affected Lot(s) of the product(s) listed above and entered on the reply form. **Please place a new order for replacement product if there is an immediate need.**

4.) Please dispose of any affected product in your possession in accordance with your institution's policies and procedures.

5.) If you have further distributed any of the item(s) referenced in this notification, provide your accounts with a copy of this notification.

We sincerely apologize for any inconvenience this notice may have caused you and your staff. If you have any questions about information provided in this communication, please contact our **McKesson Medical-Surgical Recall Message Center** at MMSRecalls@McKesson.com or call **(800) 688-8840**.

Thank you for your prompt attention,

McKesson Medical-Surgical Inc.

McKesson Medical-Surgical Inc.

www.mckesson.com
RC-2026-255

Page - 2 of 6