

**OUR GOAL IS TO MAKE YOUR TRANSITION FROM  
HOSPITAL TO HOME AS EASY AS POSSIBLE**

Before leaving the hospital, a Binson's representative will supply you with a portable oxygen equipment. Once you arrive home you will need to contact us so that our Customer Service Department can be sure to get the remainder of your equipment to you in a timely fashion.

If you are calling after hours you will hear a recording which will give you several options. Choose option 9 for emergencies. That will transfer your call to our answering service. Just supply your name and telephone number and one of our Respiratory Technicians will contact you to make delivery arrangements.

**During normal call center hours:**

**Monday - Friday 9:00 am – 6:00 pm**

**Saturday 9:00 am – 3:00 pm**

**Call: 1-888-246-7667**

**Ask for the Customer Service  
Department**

**If calling after-hours:**

**Call: 1-888-246-7667**

**Press "9" for the answering service**

**Give the operator your name and phone number**

**A respiratory technician will call you back**

**INSTRUCTIONS:**

**TO ATTACH THE REGULATOR**

1. Position the tank so that it is facing the operator.
2. Remove the white tape or tab from the cylinder stem and locate the tree holes underneath (see diagram #1)
3. Slip the regulator over the cylinder stem with the three pegs lined up with the three cylinder stem holes.
4. Tighten the vise-like screw on the side of the regulator to secure it in place on the tank.
5. To open the cylinder, place the tank key or toggle on the cylinder valve and turn it counter-clockwise  $\frac{1}{4}$  turn. Your regulator or tank will have a gauge that shows how much oxygen is in your tank. If your regulator has a gage, it will rise to show the amount of oxygen in the tank. If your tank has a gauge it will not move but will show the amount of oxygen you have in your tank.
6. Listen for oxygen leaking. If you hear a leak, check the washer or tighten the regulator to the tank a little more. If the leak persists please contact us.



**TO ATTACH THE REGULATOR**

1. Attach your oxygen tubing to the flow meter adapter nipple.
2. Set oxygen flow to your prescribed rate by turning the flow meter control dial. The cylinder should always be in the upright position when setting the flow meter.
3. Put the nasal cannula or mask on and position it comfortably.