

BINSON'S HOME HEALTH CARE CENTERS

BINSON'S HOME HEALTH CARE CENTERS INCONTINENCE MEDICAL SUPPLY PROGRAM

Monday through Friday from 8:00 A.M. to 5:30 P.M. EST

- **Toll Free Number 1-888-217-9610**
 - TTY Relay Service at 711 For Hearing Impaired
- 24-HOUR EMERGENCY SERVICE AVAILABLE

Welcome to Binson's State of Indiana Incontinence and Medical Supply Program. We are committed to providing you with quality incontinence products. All products will need to be ordered by your physician. We also offer an in-house nursing staff for telephone consultation and initial nursing assessments.

Beginning February 1, 2008, Binson's began providing bowel/bladder incontinence supplies by FedEx, United Parcel Service (UPS) or United States Postal Service (USPS) through a home delivery contract with Indiana Medicaid. Your products will be shipped to you monthly unless you report changes.

Our team of customer service representatives is available to answer your questions and assist with your product needs. If you have questions regarding your supplies or did not receive your supplies, please call us at **1-888-217-9610**.

PRODUCT SUPPLIED: **STRAIGHT CATHETERS**

DESCRIPTION:

- A hollow tube that is inserted into the bladder through the urethral opening to empty the bladder of urine.
- Made of latex-free material or red rubber material.
- The catheter is inserted into the urethra at scheduled intervals throughout the day.
- Available in different sizes (diameters) and lengths. Your physician will order the size catheter that is right for you.

PRODUCT USE:

- Your physician or their nurse will instruct you as to the proper technique for catheterization.
- Your physician or their nurse will help you determine how often you should catheterize.
- Inspect the package and catheter before use. Do not use if the package is damaged.

CLEANING:

- Wash the catheter with soap and water, or put it in an antiseptic solution.
- Rinse the catheter, inside and out, with clean water. Some people use a syringe to push soapy water through the catheter.
- Dry the catheter. Place it on a clean towel, fold the towel over, and hang the towel on a rack.
- Once the catheter is dry, place it in a plastic bag.

SKIN CARE:

- Wash hands thoroughly with soap and water and dry them before inserting a catheter.
- Follow manufacturer's directions or instructions from your doctor for insertion.
- Cleanse area thoroughly with mild cleanser and warm water.
- Notify your physician if you notice foul-smelling or cloudy urine, or pain, or burning when inserting the catheter. Bloody urine, fever, chills, back pain or an inability to insert the catheter should be reported to your physician immediately.