

BINSON'S HOME HEALTH CARE CENTERS

BINSON'S HOME HEALTH CARE CENTERS INCONTINENCE & MEDICAL SUPPLY PROGRAM

Monday through Friday from 8:00 A.M. to 5:30 P.M. EST

- **Toll Free Number 1-888-217-9610**
 - TTY Relay Service at 711 For Hearing Impaired
- 24-HOUR EMERGENCY SERVICE AVAILABLE

Welcome to Binson's State of Indiana Incontinence and Medical Supply Program. We are committed to providing you with quality incontinence products. All products will need to be ordered by your physician. We also offer an in-house nursing staff for telephone consultation and initial nursing assessments.

Beginning February 1, 2008, Binson's began providing bowel/bladder incontinence supplies by FedEx, United Parcel Service (UPS) or United States Postal Service (USPS) through a home delivery contract with Indiana Medicaid. Your products will be shipped to you monthly unless you report changes.

Our team of customer service representatives is available to answer your questions and assist with your product needs. If you have questions regarding your supplies or did not receive your supplies, please call us at **1-888-217-9610**.

PRODUCT SUPPLIED: **WASHABLE UNDERPADS, DIAPERS OR INCONTINENT PANTS**

DESCRIPTION:

- A washable, reusable product intended to protect surfaces from wetness or soiling. Available in a variety of sizes.

PRODUCT USE:

- **Underpads** should be machine washed after any soiling has occurred and are intended to be placed on a bed or chair to prevent soiling or wetness coming in contact with the surface it covers.
- **Diapers** should be changed after each void or soiling. They are worn against the skin and are intended to collect urine/feces. Remove any solid fecal material by rinsing in toilet and flush solid fecal material down the toilet before machine washing the diaper.
- **Incontinent pants** are intended to be worn over a diaper or disposable protective underwear and are an additional layer of protection between the user and the surface contacted. Step-in and pull-up like underwear. They should be washed regularly or when any wetness or soiling or odor is noticed.
- Follow manufacturer's package recommendations.