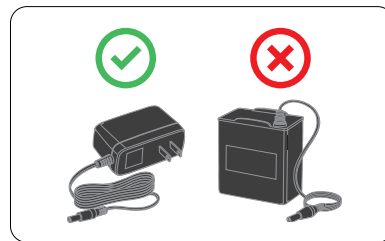
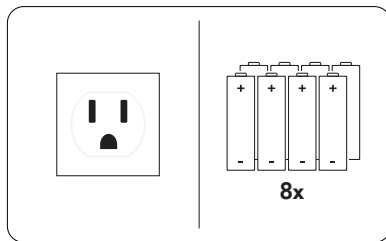


# Pump In Style® Troubleshooting

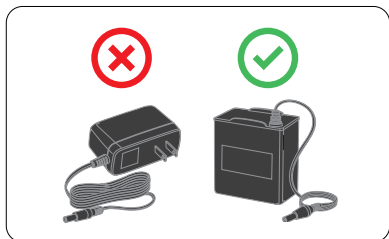
## 1. Help! My breast pump doesn't power on / has no suction



**1** Is your breast pump connected to power?

**2** Try an alternate power source - when testing, use new batteries

**3** Works with power adaptor but not battery pack **REPLACE YOUR BATTERY PACK**

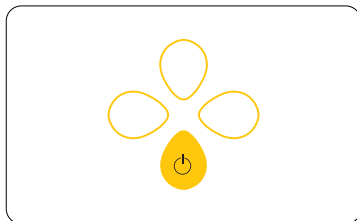


**4** Works with battery pack but not power adaptor **REPLACE YOUR POWER ADAPTOR**

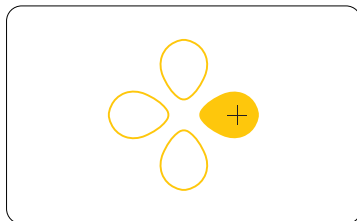
**5** Doesn't work with either power source **CONTACT MEDELA CUSTOMER SERVICE**

# Pump In Style<sup>®</sup> Troubleshooting

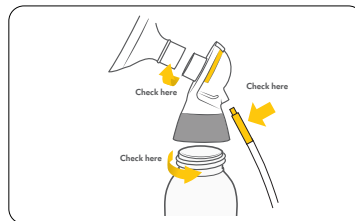
## 2. Help! My breast pump has no suction, low suction or suction only on one side!



**1** Turn your pump on.

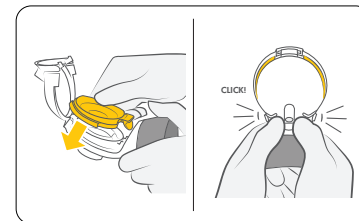


**2** Increase (+) vacuum to make sure it is not set too low for you to feel.



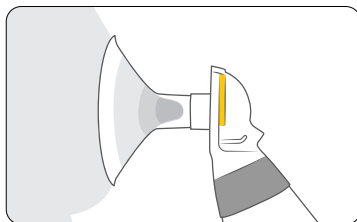
**3** Check that all kit components are clean and dry with secure connections.

- Breast shield to connector
- Tubing to connector
- Bottle to connector

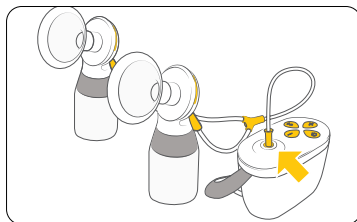


**4** Open the connector

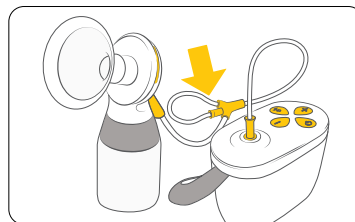
- Ensure the membrane placement is correct
- Close the connector & ensure the connector cap is tightly shut.



**5** While pumping, check to see there is a complete seal around the breast with the breast shields. Make sure you are using the correct size, visit [medelabreastshields.com](http://medelabreastshields.com) for sizing information.



**6** While pumping, check that the end of the tubing is plugged into the tubing port on the top of the pump.



**7** If single pumping, insert the unused tubing end into the tubing holder.



**8** If suction does not improve contact Medela Customer Service.