# Rollator

Andador Rollator/Déambulateur

**RLS6BL RLS6BG RLS6BL-KD RLS6BG-KD** RLA6BL RLA6BG **RLA6BK RLAH6BK** RLA6BLF **RLA6BGF** RLA8BL RLA8BG RLA8BLF RLA8BGF **RLAA8BK RLAA8BG** RLAA8BL **RLAA8PK** 



### DEALER

This manual **MUST** be given to the user of the product

## USER

**BEFORE** using this product, read this manual and save for future reference.

## ▲ WARNING

BEFORE TRANSFERRING OWNERSHIP OF THE PRODUCT TO A DIFFERENT USER ALWAYS HAVE A DEALER INSPECT THE PRODUCT FOR ANY DAMAGE. IF ANY DAMAGE IS FOUND, DO NOT USE THE PRODUCT. PRODUCT MUST ALWAYS BE ACCOMPANIED WITH THESE INSTRUCTIONS AND WARNINGS. FAILURE TO HEED INSTRUCTIONS AND WARNINGS INCREASES RISK OF INJURY.

# **ROLLATOR DIAGRAM**

Andador Rollator/Déambulateur



RLA8BGF Model Referenced Above

# **▲** WARNING

#### THIS ROLLATOR HAS A WEIGHT CAPACITY OF 300 LB/136 KG. ALWAYS OBSERVE THE WEIGHT LIMIT ON THE LABELING OF YOUR ROLLATOR.

	English	Español	Français
1	Brake handle	Manija de freno	Poignée de freinage
2	Brake handle receptacle	Receptáculo de la manija de freno	Réceptacle de la poignée de freinage
3	Height adjustment knob	Perilla de ajuste de altura	Bouton de réglage de la hauteur
4	Pouch	Bolsa	Sachet
5	Seat	Asiento	Siège
6	Backrest	Respaldo	Dossier
7	Caster	Rueda	Roulette

# **INDICATIONS FOR USE**

Congratulations on purchasing a quality ProBasics rollator. This device is intended to provide ambulatory assistance for end users with moderate stability or balance issues.

The included seat can be used to rest for those who experience fatigue while ambulating.

Rollators with 6" wheels or less are recommended for indoor use only. Rollators with 7" wheels or greater are ideal for both indoor & outdoor use.



READ ALL INSTRUCTIONS AND WARNINGS PRIOR TO ASSEMBLY AND USE. IF YOU DO NOT UN-DERSTAND THESE INSTRUCTIONS, CONTACT A HEALTH PROFESSION-AL BEFORE ATTEMPTING TO USE.

## **ASSEMBLY INSTRUCTIONS**

Inspect all parts for shipping damages before use. At no point should any component or part be loosened by user. If there is shipping damage or concerns **–DO NOT USE**. Contact your dealer/distributor immediately for further instructions. If there are any problems with your rollator, **DO NOT** attempt to repair it yourself. Contact your dealer/ distributor that you purchased the rollator from for any needed parts or repairs.

Compass Health Brands assumes no responsibilities for any damage or injury caused by improper installation, assembly, or use of this product.





# INSTALL HANDLE BARS AND ADJUST HEIGHT

- Open your rollator. Pull open the folding hinges on either side until straight to secure the unit in the proper position (Fig. A).
- Place a brake handle with the preassembled loop lock in the corresponding brake handle receptacle and adjust to the desired height (Fig. B).
- 3. To estimate the optimal height for your rollator, start by standing straight with

footwear on. Allow your hands to hang naturally at your sides. Measure from the crease in your wrist to the floor. If possible, choose a walking aid that can adjust one adjustment above and below this estimated optimal measurement. Consult with a healthcare professional to ensure optimal rollator height.







- 4. Use the height adjustment knobs to fasten the handle bars in this position (Fig. C).
  - DO NOT use excessive force when installing any parts. Make sure knobs are FULLY tightened and are at equal heights. ALWAYS test for stability before applying weight to hand grips.
- Test and adjust the brake mechanism tension to ensure proper and secure locking **BEFORE** use (Fig. D and E).
  See "Brake Operation and Adjustment" section for further guidance.
- 6. Insert backrest into frame receptacles until snap buttons engage. An audible click will be heard on each side.

# RLS6BL/BG-KD FRONT AND REAR WHEEL INSTALLATION

Users Can Refer to the Attached Assembly Guide Found on the Handle



 Remove all contents from packaging: backrest, back wheels assembly, rollator frame with seat and bag, and front wheel assembly. Ensure all hardware is located.



- 2 The legs attach: Via lining up the screw holes on the legs and frame. Line up the wheel assembly to the frame of the rollator, use the adjustment knob, screw in to lock into place.
- Repeat Step 2- Three times for all rollator legs. Ensure wheels are adjusted to the same height.

# **OPERATING INSTRUCTIONS**

#### FOLDING UP YOUR ROLLATOR

 If in use, ensure items in the pouch have been removed. The rollator can easily fold from the user's side by pulling the nylon strap under the seat up. The rollator will begin to fold as the cord is pulled.

#### UNFOLDING YOUR ROLLATOR

1. With all wheels touching the ground, gently pull the frame apart until the folding hinge is completely straightened on both sides (Fig. A).



Ensure the rollator is fully opened, the seat is down and the backrest is locked in **BEFORE** use.

#### **BRAKE OPERATION**

- 1. To engage the parking brake (lock the brakes), press down on the brake handle until the handle locks in place. (Fig. E).
- 2. To release and/or engage the brakes, squeeze the brake handle up towards the hand grip (Fig. D).



**DO NOT** use the hand brake as a primary stopping tool. It may be used if needed but is primarily designed to maintain a stopped stance.

Brakes and tires are non-durable components which will require maintenance through the life of the rollator. Brakes MUST be adjusted so that the wheels do not turn while the brake is applied or when the brake lock/parking brake is engaged. If wheels turn while the brake is applied and/ or when the brake lock is engaged, **DO NOT** continue to use the rollator. Return to your dealer/distributor for adjustment, repair, or replacement.

#### **BRAKE ADJUSTMENT**

- 1. Hold the top nut firmly in place. **DO NOT** turn the top nut.
- 2. To loosen the brake adjustment, turn the bottom nut (closest to the bar securing the brake to the rollator) counterclockwise. The nut will move away from the frame.
- 3. To tighten the brake adjustment, turn the nut clockwise. The nut will move toward the frame.
- 4. Refer to below visual guide for further assistance.

#### INSTRUCTIONS TO ADJUST THE HAND BRAKE SYSTEM

HOLD FIRMLY IN PLACE. DO NOT TURN TO TIGHTEN THE HAND BRAKE ADJUSTMENT. TURN THE NUT CLOCKWISE TO LOOSEN THE HAND BRAKE ADJUSTMENT. TURN THE NUT COUNTER CLOCKWISE

#### POUCH INSTALLATION



- 1. With rollator in unfolded position, lift seat up to rest against the backrest.
- 2. Unsnap all buttons on nylon pouch.
- 3. Hang the pouch between the front and back frame tubes, looping each of the snap tabs over the bars, then secure with snap buttons. Ensure **ALL** snap buttons are attached to the frame.

#### SEAT HEIGHT ADJUSTMENT\*

\*Applies only to RLAA8BK, RLAA8BG, RLAA8BL, RLAA8PK

- 1. Remove the adjustment knob from the rollator leg.
- 2. Depress the push pin button and slide leg to desired height.
- 3. Ensure the push pin is fully protruding from the rollator leg. An audible click will be heard.
- 4. Tighten the height adjustment knob back into leg, making sure to insert knob from the outside.
- 5. Repeat for second, third, and fourth legs, ensuring all rollator legs are set to the same height setting.



DO NOT use the rollator if wheels are adjusted to different height settings.

### WALKING WITH THE ROLLATOR

- 1. Standing behind the rollator, slowly roll forward so that the rear wheels are a few inches IN FRONT of your feet.
- 2. Step forward and place your foot IN LINE with the rear wheels, but slightly inside of the wheels.
- 3. Maintaining a steady roll forward, place your other foot IN LINE with the rear wheels.
- 4. Determine a safe gait to keep your feet IN LINE with the rear wheels.
- **BE AWARE** of your surroundings when operating the rollator. Look for hazards and avoid them. Avoid streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet, slick, uneven, and/or rough surfaces may impair traction and contribute to possible accidents. Loose cords and unsecured rugs may move suddenly and cause a loss of balance.

DO NOT use a rollator in mud, ice, or puddles.



**NEVER** use near steps, sloped driveways, hills, and/or ramps with a steep incline (NEVER greater than 15 degrees). DO NOT walk backwards down a slope.



**DO NOT** use stairs or escalators while using the rollator.

**DO NOT** use near swimming pool areas.



walk way surfaces; avoid bumps, drainage gates, and sudden surface changes. Rollator may abruptly stop if a wheel becomes wedged.

**ALWAYS** wear protective footwear while using the rollator. **ALWAYS** keep shoelaces, loose clothing and/or accessories clear of the wheels and handlebars during use.

## SITTING IN THE ROLLATOR

- 1. ALWAYS Engage parking brakes (refer to Brake Operation section on pg. 5).
- 2. Gently ease into the seat of the rollator by using the handgrips for support while lowering body into the rollator. Apply weight evenly across both handgrips.
- 3. To stand, use the handgrips for support and safely come to an upright position. Apply weight evenly across both handarips.
- 4. Disengage parking brakes before resuming use of the rollator.

**DO NOT** sit on the rollator if it is parked on a slope. Only use the seat on level ground.

DO NOT "plop" and/or drop all body weight immediately into the rollator. Ease gently into the seat.

**DO NOT** use the backrest bar to support your weight. Leaning back while seated on the rollator may cause the device to tip.

ALWAYS engage both parking brakes before sitting in the rollator. **DO NOT** move or scoot while seated in the rollator. Parking brakes **MUST** remain engaged at all times while seated. Ensure the front wheels are in the forward position before transferring into or out of the seat. **DO NOT** use the rollator as a wheelchair or transport device. This is a walking aid **ONLY. NEVER** scoot, roll, or propel device while seat is occupied.

DO NOT attempt to reach objects that are out of your immediate reach while seated on the rollator. DO NOT lean forward, backward, or to either side while seated on the rollator.

## MAINTENANCE

Wipe rollator frame with a clean, soft cloth at least once a week. All metal parts can be cleaned with auto wax or similar products. If exposed to moisture, dry immediately

Wipe the hand grips with cold water and a clean towel.



**NEVER** use ammonia-based cleaning solutions or soap on the hand grips. This may cause them to loosen or slide off the frame.



NEVER use organic solvents, abrasive cleaners or scouring pads on any part of the rollator.

ALWAYS INSPECT ROLLATOR PRIOR TO USE. Properly inspecting and maintaining your rollator can reduce the risk of injury. Make sure that all parts are secure and are in good working order. ALWAYS check the fasteners, wheels, brakes, and seat for tightness prior to use. Make sure the parking brakes are working, and the rollator wheels cannot turn with the brakes on. If rollator is not in good working order or fasteners cannot be tightened. **DISCONTINUE USE OF THE ROLLATOR** and replace.



To ensure the best service from your product, ONLY use ProBasics replacement parts. Accessories designed by other manufacturers have not been tested by Compass Health Brands and are not recommended for use with this product. Although parts should be replaced as needed, to maintain optimal performance, it is recommended that non-durable components such as wheels and brakes are purchased and replaced at least every 18 MONTHS or BETWEEN PATIENT USE. Contact your authorized dealer for more information.

## **WARNINGS**

- This rollator should **NEVER** be used inside a moving vehicle as a walking aid or seat.
- ALWAYS INSPECT ROLLATOR PRIOR TO USE. Properly inspecting and maintaining your rollator can reduce the risk of injury. Make sure that all parts are secure and are in good working order. ALWAYS check the fasteners, wheels, brakes, and seat for tightness prior to use. Make sure the parking brakes are working, and the rollator wheels cannot turn with the brakes on. If rollator is not in good working order or fasteners cannot be tightened, **DISCONTINUE USE OF THE ROLLATOR** and replace.
- **ALWAYS** wear protective footwear while using the rollator. **ALWAYS** keep shoelaces, loose clothing and/or accessories clear of the wheels and handlebars during use.
- **ALWAYS** make sure the rollator is fully opened and the folding bar is locked in the down position before use.
- **ALWAYS** maintain good posture while using the rollator. When walking with the rollator, keep your feet in line with the rear wheels, and **DO NOT** let the rollator get too far in front of you. When sitting on the rollator, keep both feet in contact with the floor and **DO NOT** lean out of the seat.
- **BE AWARE** of your surroundings when operating the rollator. Look for hazards and avoid them. Avoid streets and surfaces with water, sand, gravel, dirt, leaves, and other debris. Wet, slick, uneven, and/or rough surfaces may impair traction and

contribute to possible accidents. Loose cords and unsecured rugs may move suddenly and cause a loss of balance. **DO NOT** use a rollator in mud, ice, or puddles.

- NEVER use near steps, sloped driveways, hills, and/or ramps with a steep incline (NEVER greater than 15 degrees).
  DO NOT walk backwards down a slope.
- DO NOT use stairs or escalators while using the rollator. DO NOT use near swimming pool areas.
- ALWAYS take additional care and move slowly when moving from carpeted to hard surface floors or cracks/separations in walk way surfaces; avoid bumps, drainage gates, and sudden surface changes. Rollator may abruptly stop if a wheel becomes wedged.
- DO NOT use the rollator to pull yourself up from a chair or other seated position. Use the arms of the chair to support your weight as you stand.
- DO NOT sit on the rollator if it is parked on a slope. Only use the seat on level ground.
- **DO NOT** "plop" and/or drop all body weight immediately into the rollator. Ease gently into the seat.
- **DO NOT** use the backrest bar to support your weight. Leaning back while seated on the rollator may cause the device to tip.
- ALWAYS engage both parking brakes before sitting in the rollator. DO NOT move or scoot while seated in the rollator. Parking brakes MUST remain engaged at all times while seated. Ensure the front wheels are in the forward position before transferring into or out of the seat.
- DO NOT use the rollator as a wheelchair or transport device. This is a walking aid ONLY. NEVER scoot, roll, or propel device while seat is occupied.
- DO NOT attempt to reach objects that are out of your immediate reach while seated on the rollator. DO NOT lean forward, backward, or to either side while seated on the rollator.
- ALWAYS have all wheels in contact with the floor/ground while using this device. Failure to maintain wheel contact could result in improper balance of the rollator and injury or damage.
- DO NOT hang anything from the rollator handles or frame. Items may only be carried in the provided pouch/basket.
- DO NOT climb, kneel, or stand on the rollator.
- This is not a toy. **DO NOT** let children play on the rollator.
- **DO NOT** use while under the influence of mind-altering drugs, alcohol, or while suffering from dizziness.

- DO NOT store in directly sunlight or outdoors. Exposure to extreme temperatures (heat, cold, moisture, etc.) may make surfaces (seat, hand grips, etc.) hot to the touch, weak or brittle. Ensure hand grips DO NOT twist and skin contact surfaces are cool to the touch before use.
- To ensure the best service from your product, ONLY use ProBasics replacement parts. Accessories designed by other manufacturers have not been tested by Compass Health Brands and are not recommended for use with this product. Although parts should be replaced as needed, to maintain optimal performance, it is recommended that non-durable components such as wheels and brakes are purchased and replaced at least every 18 MONTHS or BETWEEN PATIENT USE. Contact your authorized dealer for more information.

THIS PRODUCT SHOULD NOT BE USED WITHOUT THE INSTRUCTION OF A HEALTHCARE PROFESSIONAL. FAILURE TO USE COMMON SENSE AND HEED THE ABOVE WARNINGS FURTHER INCREASES RISK OF SERIOUS INJURY. USE AT YOUR OWN RISK AND WITH APPROPRIATE AND SERIOUS ATTENTION TO SAFE OPERATION. USE CAUTION.

> COMPASS HEALTH BRANDS ASSUMES NO RESPONSIBILITY FOR DAMAGE OR INJURY CAUSED BY IMPROPER INSTALL, ASSEMBLY, OR USE OF THIS PRODUCT.